



Nov 30, 2014

Dear "HP OSS UTM" Customer,

In Nov 2014, HP announced the availability of HP OSS Unified Topology Manager (UTM) V2.0 running on Red Hat Enterprise Linux. This new UTM version improves upon previous UTM versions that you have been accustomed to, and provides significant breakthrough in customer value through new functionalities and enhancements such as:

- Support for Enterprise DB in addition to the Oracle DB that is currently supported,
- Advanced customization capabilities in ETL sequences through ETL Plugins and the Convergence and Mapping Plugin Development Toolkit,
- Introduction of Kettle technology in the Collectors and Populators,
- Performance improvements through the introduction of Kettle technology.

The release of HP OSS UTM V2.0 impacts the End-of-Sale and End-of-Support dates of previous HP OSS UTM releases as described below:

End-of-Support for UTM V1.0

We remind you that we are already past the UTM V1.0 End-of-Support (Dec 2013).

End-of-Sale and End-of-Support for UTM V1.1

UTM V1.1 product support will end on May 31st 2015.

UTM V1.1 is no longer available for sale for new projects. However current projects using UTM V1.1 can be extended with extra Populator(s) or Collector(s) until the End Of Support date specified above.

End of Sale and End of Support for UTM V1.2

UTM V1.2 product support will end on Nov 30th 2016.

UTM V1.2 is no longer for sale for new projects however current projects using UTM V1.2 can be extended with extra Populator(s) or Collector(s) until the End Of Support date specified above.

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your Operations Support System (OSS) data integration and integrity needs.

HP encourages its valued UTM V1.1 and UTM V1.2 customers to plan their upgrade to UTM V2.0 or later versions and benefit of the latest features at the earliest.

More information

Should you have any questions about this end of availability communication, or need further assistance in understanding the options available to you, please contact your local HP sales representative or HP partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: <https://softwaresupport.hp.com/>

HP once again wishes to thank you for choosing HP OSS solutions. We sincerely hope that you will continue to look to Hewlett-Packard to provide complete network and service management solutions across your entire infrastructure.

Sincerely,

Philippe Tabone and Biswadeb Dutta,

HP OSS Product Management,
HP Communications and Media Solutions